



Open Chrome and go to www.connectuc.io

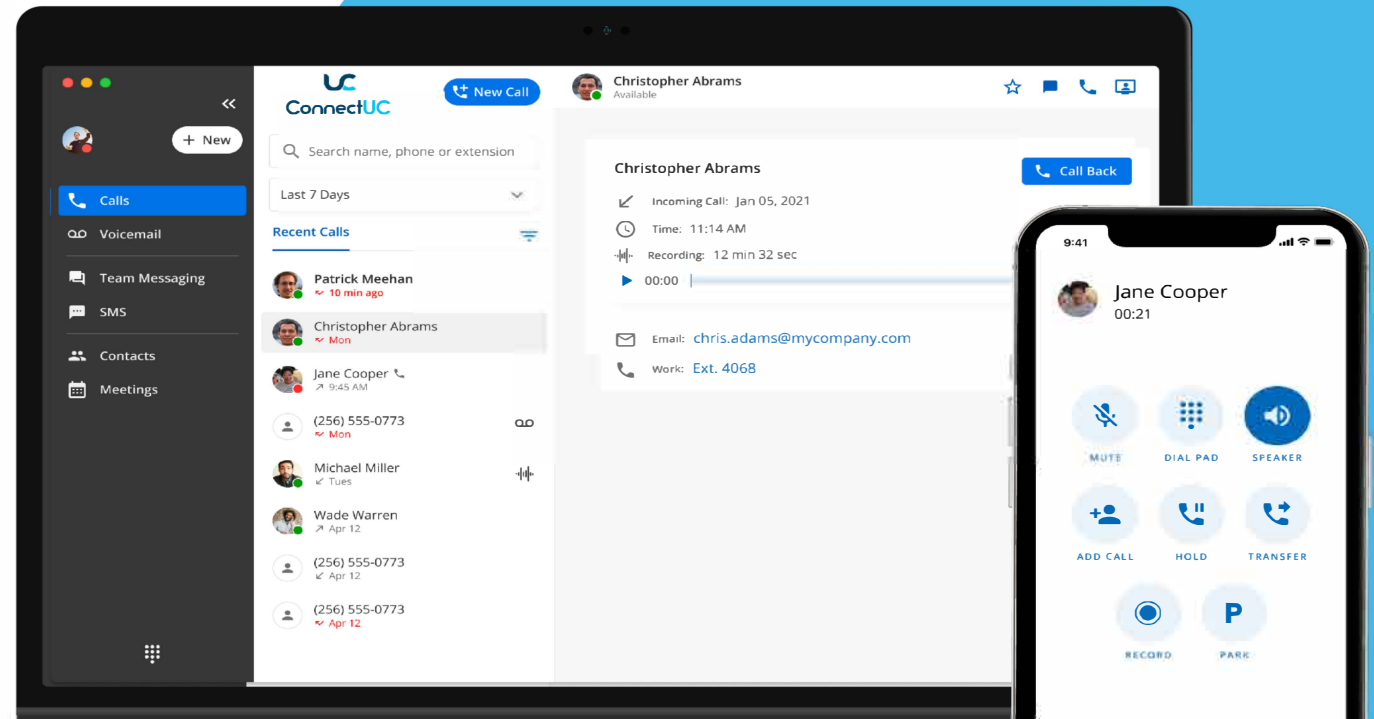
Features Help **Login**

Then click Login on the right.

Your username is in the Welcome Email you recieved from support@telix.ca

Unified Communication Made Simple

The Future of Work is Here.



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a user profile picture.

Search name, phone or extension

Recent Calls

- 1 (651) Thu 10:38 PM
- 1 (844) Thu 10:12 PM
- 1 (844) Thu 10:12 PM
- 1 (651) Thu 10:01 PM
- 1 (613) Thu 2:30 PM
- 1 (651) Tue 10:22 AM
- 1 (651) Tue 10:15 AM
- 1 (651) 1 Tue 9:34 AM
- 1 (514) Tue 9:32 AM
- 1 (514) Tue 9:22 AM
- Mauric Mon 6:37 PM
- 1 (514) Mon 12:19 PM
- 1 (450) Mon 11:33 AM

Dialpad interface with a numeric keypad (1-9, *, 0, #), a search bar for contacts, and a 'Start Call' button. The keypad is highlighted in blue. The search bar contains the text 'Search for a contact'. The contact list shows 'All Contacts' with a dropdown arrow and several entries including '100 100', 'Anthony Galla', and 'Erin'.

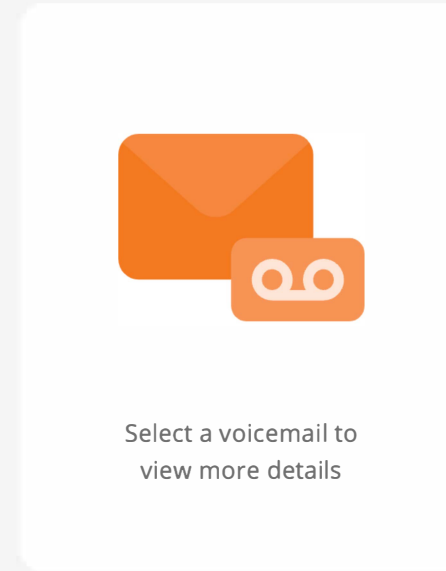
Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a user profile icon at the top.

Search name, phone or extension

Voicemail

- Unknown
May 24 • 40 secs
- W
April 4 • 6 secs
- 1 (819)
April 3 • 0 secs
- Unknown
March 19 • 38 secs
- 1 (819)
January 26 • 21 secs

Vocemails will appear in the app as well



Navigation sidebar with icons for Calls, Voicemail, Parking (highlighted), Attendant, Chat, Contacts, Fax, and Call Center.

Parked Calls

721	P1	00:09	6132166088	Pickup
722	P2			

**Call Parking will show on the app.
You can park and retrieve calls on the app and phones.**



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. Includes a '+ New' button and a user profile picture.

Complete Attendant console on the app

Settings Drop Down box



Calls

NAME/NUMBER	STATUS	ACTION
Calls will appear here as you receive them		

Contacts

Search [] All Sites All Dept.

ALL

- 11 100 100 Offline • Offline
- Anthony Galla Available
- EM Erin Offline • Offline
- EE Existing New General Extension Offline • Offline
- NAG Test 2

Call History

CALLER	DATE
721 721	Aug 2, 2024
1 (613) 216-6088 Telix Inc	Aug 2, 2024
1 (613) 216-6088 6132166088	Aug 2, 2024
1 (651)	Aug 1, 2024
1 (844)	Aug 1, 2024
1 (844)	Aug 1, 2024
1 (651)	Aug 1, 2024
1 (613)	Aug 1, 2024
1 (651) 1	Jul 30, 2024
1 (651) 1	Jul 30, 2024
1 (651)	Jul 30, 2024
1 (514)	Jul 30, 2024
1 (514)	Jul 30, 2024
1 (604) 3 Maurice	Jul 29, 2024
1 (514) 9 1	Jul 29, 2024
1 (450) 9	Jul 29, 2024
1 (450)	Jul 29, 2024

Active Calls

From
203

Parking

- Auto Park
- 721 P1
- 722 P2

Call Queue

CALL QUEUE LOGIN METHOD

- 203 - Anthony Galla (User)
- 203w - ConnectUC Web
- 203m - UC SIPIS

CONSOLE WINDOWS [Reset](#)

- Calls
- Contacts
- Parking
- Call Queues
- Call History
- Active Calls



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat (highlighted), Contacts, Fax, and Call Center.

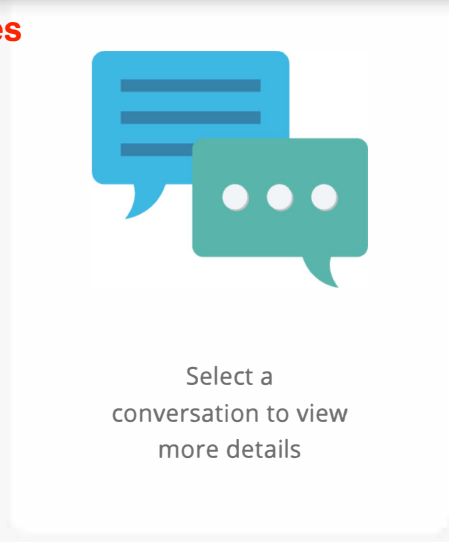
CHAT MESSAGES

- JS Peter hello
- EM Anthony Galla Hi
- JS Jennifer hi
- WW NAG Test 1 no content
- EM Anthony Galla no content

Select contact... dropdown menu showing contact list:

- 11 100 100 Ext: 100 - (voice calls only)
- EM Erin 202 Ext:
- EE Existing New General Extension Ext: 205
- JS Peter Ext: 210
- N2 NAG Test 2 Ext: 207

Chat feature is enabled for all employees




Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, **Contacts**, Fax, and Call Center.

ConnectUC interface showing a search bar and a list of contacts categorized by initials (1, A, E, J, N, R, S, T, W). The contact 'Erin' is highlighted with a 'Call' button.

- 100 100 (Offline)
- Anthony Galla (Available)
- AG Anthony Galla
- EM Erin (Offline) - Call button
- EE Existing New General Extension (Offline)
- JS Peter (Offline)
- N2 NAG Test 2 (Offline)
- RD ROUTING USER ALL DIDS (Offline)
- SS Stan (Offline)
- TS Technical Support (Offline)

Company Contacts (employees) can be Messaged Called Video Meet From the Desktop App



Select a contact to view more details

Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, Fax, and Call Center. A '+ New' button is located at the top right of the sidebar.

Search

DEFAULT SYSTEM FAX CALLER ID
1 (321) 424-6840

Inbox Sent

1 (613) 274
Sep 11 2023

1 (613)
Jun 29 2023


1 (519)
May 11 2023

1 (519)
May 11 2023

1 (866)
Apr 4 2023

1 (877)
Mar 29 2023

Faxing from the Portal



Select a fax to view more details

Navigation sidebar:

- + New
- Calls
- Voicemail
- Parking
- Attendant
- Chat
- Contacts
- Fax
- Call Center

Call Queue

QUEUE	CALLERS WAITING	STATUS

Calls

CALLER ID	NAME	STATUS
Call Center Capability. Showing Stats Call History Calls Call Queuea		

LOGIN METHOD

- 203 - Anthony Galla (User)
- 203w - ConnectUC Web
- 203m - UC SIPIS

CONSOLE WINDOWS Reset

- Call Queues
- Calls
- Call History
- Stats

Call History

CALLER	DATE	TIME	DURATION	NOTES	ACTIONS
721 721	Aug 2, 2024	7:15 AM	00:00		
1 (613) 216-6088 Telix Inc	Aug 2, 2024	7:15 AM	00:01		
1 (613) 216-6088 6132166088	Aug 2, 2024	7:15 AM	00:05		
1 (651)	Aug 1, 2024	10:38 PM	04:02		
1 (844) 1	Aug 1, 2024	10:12 PM	00:03		

Stats

4	Calls handled	15	Time talking	03:33	Average talk time
0	Inbound calls today	0	Inbound talk time	00:00	Inbound average talk
4	Outbound calls today	15	Outbound talk time	03:33	Outbound average talk
0	Missed Calls	0	Lunch	0	Break



Navigation sidebar with icons for Calls, Voicemail, Parking, Attendant, Chat, Contacts, and Fax. A blue button labeled "Call Center" is highlighted. A red arrow points to a small blue icon at the bottom of the sidebar.

+ New

Call Queue

QUEUE	CALLERS WAITING	STATUS	CALLER ID	NAME	STATUS	DURATION
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Call History

CALLER
721 721
1 (613) 216-6088 Telix Inc
1 (613) 216-6088 6132166088
1 (651)
1 (844)

Stats

4	Calls handled
0	Inbound calls today
4	Outbound calls today
0	Missed Calls

Calls

Call dialing interface with a numeric keypad and a contact search panel.

Keypad: 1, 2 (ABC), 3 (DEF), 4 (GHI), 5 (JKL), 6 (MNO), 7 (PQRS), 8 (TUV), 9 (WXYZ), *, 0, #

Contact Search Panel: Search for a contact. All Contacts. List includes: 100 100 (Offline), Anthony Galla (Available), Anthony Galla, Erin (Offline), Existing New General Extension (Offline), John S.

Buttons: Cancel, Start Call

NOTES

NOTES	ACTIONS
[Note icon]	[Call icon] [Add icon]
[Note icon]	[Call icon] [Add icon]
[Note icon]	[Call icon] [Add icon]
[Note icon]	[Call icon] [Add icon]
[Note icon]	[Call icon] [Add icon]

Stats

0	Lunch	0	Break
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You can open the dial pad here as well.



Click your name or initial here to open a drop down box.
Click on PBX Portal to take you to your admin portal.



+ New

[Call Queue](#)

[Calls](#)

Anthony Galla
Available

Ext. 203

😊 Available ✕

Do Not Disturb
Applies to calls to user

Disable Calls

Disable Notifications

Preferences

PBX Portal

Report an Issue

Sign Out

NAME	CALLERS WAITING	STATUS

CALLER ID	NAME	STATUS	DURATION

[Call History](#)

CALLER	DATE	TIME	DURATION	NOTES	ACTIONS
721	Aug 2, 2024	7:15 AM	00:00		
1 (613) 216-6088 Telix Inc	Aug 2, 2024	7:15 AM	00:01		
1 (613) 216-6088 6132166088	Aug 2, 2024	7:15 AM	00:05		
1 (651)	Aug 1, 2024	10:38 PM	04:02		
1 (844) 844632111	Aug 1, 2024	10:12 PM	00:03		

[Stats](#)

4	Calls handled	15	Time talking	03:33	Average talk time
0	Inbound calls today	0	Inbound talk time	00:00	Inbound average talk
4	Outbound calls today	15	Outbound talk time	03:33	Outbound average talk
0	Missed Calls	0	Lunch	0	Break

